



Roundel Motor Werks

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2014-2015 Driverside.com Reviews

12/31/15	Joan M	Roundel Motor Werks	*****	0
	Prompt & reliable			
12/29/15	Rhonda H	Roundel Motor Werks	*****	0
	Great service and great follow up			
12/12/15	Kenneth L	Roundel Motor Werks	*****	0
	Excellent service			
12/09/15	Frank C	Roundel Motor Werks	*****	0
	Great service as always. Now the new alternator doesn't make any sounds I begin to hear the lumpy front shocks. Bravo Pat			
12/07/15	Farrah D	Roundel Motor Werks	*****	0
	Very organized and knowledgable			
12/06/15	Jill L	Roundel Motor Werks	*****	0
	Well done			
12/06/15	Nancy C	Roundel Motor Werks	*****	0
	They are great, recommend them highly. Had a problem day before I was leaving for Thanksgiving, called them desperate for help, they got my car in that			

	afternoon and I was able to leave next morning as planned. Very grateful for their quick response. Thanks again Roundel.			
11/30/15	Marie S	Roundel Motor Werks	*****	0
	Excellent service.			
11/29/15	Jake S	Roundel Motor Werks	*****	0
	always on time, even when taking my car in with very short notice. Experienced and methodical mechanic. When my car needs repairs it will be going back to Roundel.			
11/25/15	John K	Roundel Motor Werks	*****	0
	Great!			
11/21/15	Elisa U	Roundel Motor Werks	*****	0
	knowing little about car care and repair, it is a daunting task to find a capable mechanic one can trust. but i believe i have found that in patrick martin and roundel motor werks. patrick walked me through exactly what was needed on my car and offered two options with two different...			
11/20/15	Daniel N	Roundel Motor Werks	*****	0
	all around top notch Technician for all foreign and domestic vehicles and he doesn't mind explaining and answering questions			
11/19/15	Jeff O	Roundel Motor Werks	*****	0
	Pat is a first class automobile mechanic! I am an engineer and would fix my older vehicles myself. I don't have the time or the newer equipment to do it my self anymore. I was searching for a mechanic who had the same troubleshooting ideas as myself. Someone who was not going...			
11/18/15	John K	Roundel Motor Werks	*****	0
	Outstanding service, very happy with work performed.			
11/12/15	Jamie H	Roundel Motor Werks	*****	0

	I have been very pleased with the professionalism, repairs and value at Roundel. Pat is a sincere guy who is building a great reputation. I recommend that you bring your cars to Roundel. He has provided me with much more service and explanation then I have ever received at a...			
11/11/15	Steve C	Roundel Motor Werks	****	0
	Great to have another service option for my VW, especially close by. Treated well. Problem communicated clearly and resolved. Fair price. Tough location and area could be spruced up. I'll definitely go back.			
11/10/15	Michael G	Roundel Motor Werks	*****	0
	Outstanding work.			
11/09/15	Michael P	Roundel Motor Werks	*****	0
	Roundel came highly recommended, and lived up to their reputation for professionalism delivered with friendliness and genuine concern for the customer.			
11/08/15	Peter D	Roundel Motor Werks	*****	0
	Great service at reasonable prices!			
11/08/15	Sharon K	Roundel Motor Werks	*****	0
	Excellent service: With an antifreeze leak I had been given the diagnosis of a possible head gasket replacement from another service provide for my 99 VW Beetle! Pat, the owner of Rondel, found the problem, fixed it and saved me from having to buy a new car! I'll return again!...			
11/08/15	Mark E	Roundel Motor Werks	*****	0
	Great service!			
11/04/15	Erin F	Roundel Motor Werks	*****	0
	Pat is awesome, and so lucky that he is a certified BMW mechanic. I trust him and extremely happy with his work as well as advice, and cost. I highly recommend Roundel Motor Werks in servicing BMWs!			

11/04/15	Kenneth L	Roundel Motor Werks	*****	0
	A1			
10/28/15	Priscila F	Roundel Motor Werks	*****	0
	Great quality service.			
10/27/15	Bruce B	Roundel Motor Werks	*****	0
	Excellent service completed on time. I highly recommend Roundel Motor Werks			
10/19/15	William D	Roundel Motor Werks	*****	0
	Excellent service at great prices.			
10/08/15	Joe C	Roundel Motor Werks	*****	0
	I brought my BMW wagon to Roundel to determine the cause of severe vibration at highway speeds. Pat found that a new tire I'd replaced less than 1k miles go was out of round, that the serpentine belts had previously shredded, causing my fan blades to crack and seize my fan clutch....			
10/05/15	Daniel U	Roundel Motor Werks	*****	0
	I felt very positive.			
09/27/15	Mark P	Roundel Motor Werks	*****	0
	Good service			
09/22/15	Bob B	Roundel Motor Werks	*****	0
	5 star			
09/22/15	Howard R	Roundel Motor Werks	*****	0

	Provides a genuine quality service, an excellent alternative to a BMW dealer .			
09/21/15	Joan K	Roundel Motor Werks	*****	0
	Service is performed expertly! Pat is always there and always explains what is required and why. It is a pleasure knowing that your car will be taken care of without any worries. Excellent all around!			
09/21/15	Steven N	Roundel Motor Werks	*****	0
	Patrick is good at explaining all the work being performed.			
09/21/15	Pamela S	Roundel Motor Werks	*****	0
	I am confident that Patrick and his assistant have my safety and best interest in maintaining my car in mind. They are knowledgeable and thorough.			
09/17/15	Frank C	Roundel Motor Werks	*****	0
	Pat - as great as usual. Sun roof is heaven on '89.			
09/13/15	Bob L	Roundel Motor Werks	*****	0
	Pat did a great job turning my X5 around in a day. He called me back on a holiday and got me in the next day. Great service. Great work.			
09/09/15	Larry B	Roundel Motor Werks	*****	0
	terrific service; super knowledgeable and customer oriented			
09/07/15	Steven N	Roundel Motor Werks	*****	0
	Informative staff who take the time to discuss and explain all facets of your car and what needs to be done. Friendly. Timely. Trustworthy. Five stars.			
08/31/15	Frank C	Roundel Motor Werks	*****	0
	Work on my 89 535i was superb as always. My brakes, Pat, are great. Thank You and see you soon. Frank			
08/28/15	Priscila F	Roundel Motor Werks	*****	0
	Good quality service on a timely manner. Very pleased.			
08/26/15	Gail M	Roundel Motor Werks	*****	0

	I have been very pleased with the services that Patrick has provided.			
08/24/15	Bruce B	Roundel Motor Werks	*****	0
	First class service. Pat takes the time to fully explain any issues with your car. It is nice to know who the mechanic working on your car is !			
08/20/15	Arthur P	Roundel Motor Werks	*****	0
	always the best, clean and timely and reasonable			
08/18/15	Kenneth L	Roundel Motor Werks	*****	0
	Very happy with the service provided.			
08/15/15	Marie S	Roundel Motor Werks	*****	0
	Excellent, fast service. I arrived a few minutes early, my car was in immediately, and done in less than the thirty minute estimate.			
08/11/15	Marie S	Roundel Motor Werks	*****	0
	Fast, friendly, well-explained. Excellent service!			
08/09/15	Jennifer Q	Roundel Motor Werks	*****	0
	Competent and compassionate mechanic-- hard to find. We were on vacation with our baby and dog when our car's ac died in the middle of very hot and humid weather. Despite having other customers ahead of me, he helped immediately. Our car was fixed by early the next afternoon...			
08/07/15	David F	Roundel Motor Werks	*****	0
	Service was very professional and performed in a timely manner. I found my go to guy after my experience with Pat at Roundel Motor Werks.			
07/30/15	Joan K	Roundel Motor Werks	*****	0
	I was very pleased with the work performed! Pat is truly a wonderful master technician and extremely professional. This was the first time I brought my car to Roundel Motor Werks and will again when an issue occurs. Very pleased.			
07/29/15	Brad H	Roundel Motor Werks	*****	0
	Job done on time for price quoted although I think Pat had to work harder on the brake lines than he thought but no extra charge. We also use him to service our 2001 4 Runner. Very professional, car needed steering rack, after the repair drove			

	like a new one. Fantastic. Brad...			
07/29/15	Kenneth S	Roundel Motor Werks	*****	0
	Fast efficient service!			
07/23/15	Peter D	Roundel Motor Werks	*****	0
	Great service and pricing. I'm very pleased to have found a non dealer service option for my BMW.			
07/23/15	Joanne D	Roundel Motor Werks	*****	0
	OMG the BEST repair shop!! Fast service, Pat was excellent and went beyond to help us with our car so it would not have to be towed. We live in the boston area and plan to have all our future repairs done with Roundel.			
07/22/15	Michael S	Roundel Motor Werks	*****	0
	Prompt, honest and reliable service at a reasonable price.			
07/18/15	Daniel N	Roundel Motor Werks	*****	0
	Excellent as usual Patric is my personal mechanic for my vehicles (2) he is very thoughtful and he explains the issue and educates you about the repair. #1 in my book D.Napoleone BMW/Corvette enthusiast.			
07/15/15	Jim W	Roundel Motor Werks	*****	0
	Great experience.the attention to detail was impressive			
07/13/15	Vicki A	Roundel Motor Werks	*****	0
	Pat was great.Very direct and easy to work with.			
07/11/15	Gregory B	Roundel Motor Werks	*****	0
	Pat does a great. Professional alternative that is really needed here on the Cape as we lack a suitable BMW dealer.			
07/09/15	David N	Roundel Motor Werks	*****	0
	5 stars. Clearly explained the work to be performed, honest estimate and billing. Quality of work excellent as usual. A repair shop that inspires confidence and trust like this is a rare find.			
07/07/15	Brad H	Roundel Motor Werks	*****	0

	Patrick is awesome! He communicates with us and the work is done well and on time. He does not push extra work, but may suggest to do an upcoming repair.				
07/07/15	Merope D	Roundel Motor Werks	*****	0	
	Great job! Resonable prices and personal friendly service. I wouldn't take my Audi anywhere else. You can really trust Roundel Motor Werks.				
06/28/15	Jill L	Roundel Motor Werks	*****	0	
	Pat is always gets the job done, and done well!				
06/19/15	Alex L	Roundel Motor Werks	*****	0	
	Awesome service! We received constant updates on the status of our car, the price was very fair and we got the car back in no time.				
06/14/15	Mark E	Roundel Motor Werks	*****	0	
	Spotless shop, experienced owner and mechanics who know BMS's inside and out. I felt like I was being treated honestly and fairly as well. Pretty much everything I look for in a service shop.				
06/13/15	Glenn W	Roundel Motor Werks	*****	0	
	Very pleased, will continue to have my Mini serviced through Roundel				
06/02/15	Bert R	Roundel Motor Werks	*****	0	
	Fast and Friendly. Will definitely return if my car needs service				
06/02/15	Bill B	Roundel Motor Werks	*****	0	
	Excellent - best service anywhere				
05/31/15	Stanley G	Roundel Motor Werks	*****	0	
	Pat, did a great job repairing my BMW. He was extremely accommodating in taking my car in for service at the last moment and was timely in completing the job. I am a fussy guy with my cars and he won me over. Very easy to deal with. Car runs like a dream!				
05/26/15	Stefano F	Roundel Motor Werks	*****	0	
	quality works				

05/10/15	Leland M	Roundel Motor Werks	*****	0
Extremely knowledgeable, pleasure doing business.				
05/05/15	Barbara W	Roundel Motor Werks	*****	0
FIVE STARS IN ALL CATAGORIES. CUSTOMER SERVICE, MAINTANANCE, EXPLAINING PROBLEM AND RECOMMENDED PROCEEDURE. PLEASANT EXPERIANCE ALL AROUND. HAPPY TO HAVE THE NEW CONTACT. BARBARA WOOD				
05/05/15	Merope D	Roundel Motor Werks	*****	0
Roundel Motor Werks worked on my 2007 Audi A3. Pat, the owner, is honest, meticulous, and very knowledgeable. Prices were very reasonable, less than the dealer would charge, and much better service. Highly recommended!!				
05/03/15	Frank C	Roundel Motor Werks	***	0
Marks on wheels of 525i and end results of 4 wheel alignment after expense of is not great. Assistant still in need of training, of speaking with clients and not leaning on cars. Still not convinced of 530i strut udgrade recommends so will not proceed.				
04/30/15	Jorge M	Roundel Motor Werks	*****	0
So far, I've had an outstanding experience with Roundel Motor Werks! The Common theme: Extremely knowledgeable and thorough in their work. They have the latest diagnostics and shop tools and tons of experience on BMW vehicles. They focus on quality of work and good service at...				
04/29/15	James R	Roundel Motor Werks	*****	0
As always the work was done in a professional and friendly manner. The quality of the job was excellent. I will continue to use Roundel Motor Werks for my truck and auto repairs. jim reinhagen				
04/23/15	Kenneth L	Roundel Motor Werks	*****	0
Pat correctly diagnosed my issue, provided an estimate and then completed the work on the schedule he had told me. He also identified another issue that might crop up in the future and what to watch for. Very positive experience and will definitely use Roundel in the future.				
04/15/15	Charles A	Roundel Motor Werks	*****	0

	Good service, informative and professional. I highly recommend Roundel Motor Werks.			
04/15/15	William D	Roundel Motor Werks	*****	0
	Excellent Service.			
04/14/15	John B	Roundel Motor Werks	*****	0
	I am a new customer and very happy I found Pat at Roundel Motor Werks! I own a 2008 BMW Xi that I bought new and extend to keep for the long run. I have a basic understanding of the workings of my car but far from considering myself an expert, but I do get a much better feeling...			
04/13/15	Frank C	Roundel Motor Werks	*****	0
	Awesome !! Pat is the best and knows his stuff. I no longer have to drive to Boston.			
04/09/15	William D	Roundel Motor Werks	*****	0
	Excellent Service.			
04/08/15	Erin F	Roundel Motor Werks	*****	0
	Service was great, and highly recommend. I will have Patrick perform all future maintenance on my BMW. So much more affordable then what BMW charges.			
04/08/15	Frank C	Roundel Motor Werks	*****	0
	Great service as always. Pat goes above and beyond.			
03/19/15	William D	Roundel Motor Werks	*****	0
	Great service Fair prices			
03/13/15	Kim K	Roundel Motor Werks	*****	0
	Outstanding customer service.			
03/11/15	Lester W	Roundel Motor Werks	*****	0
	Perfect. Good advice, work done on time, done right, reasonable, honest price.			
02/08/15	Susan T	Roundel Motor Werks	*****	0

	Pat Martin and Roundel Motor werks are a great find. They really know what they are doing and you can rely on the work they do. With a BMW you cannot just go to any shop and get reliable results. I would say that Pat can diagnose and fix ANY problem you have with a BMW, Mercedes,...			
02/06/15	Jerry K	Roundel Motor Werks	*****	0
	First time at RMW. The service was great. Paul was very thorough & brought to my attention other issues that require attention. I will be a repeat customer & would recommend this shop to a friend. Jerry K, Sandwich, MA			
02/05/15	Lee M	Roundel Motor Werks	*****	0
	Very pleased with the service provided, unlike the dealerships, Pat made the experience very pleasurable as well as professional. It was quickly apparent the pride in his workmanship and customer satisfaction. Nice to finally have quality over quantity....thanks Pat Will enjoy...			
02/01/15	Emily K	Roundel Motor Werks	*****	0
	Patrick is always so helpful. He has seen me on short notice and is always fair price wise. He will also show you your broken parts before he fixes anything if you are waiting. As a female I feel very comfortable bringing my vehicles here. It is also spotless! Go, go, go!			
01/30/15	Bruce B	Roundel Motor Werks	*****	0
	Very thorough and alot of knowledge of bmw's. Also a very fair price for repairs. Would definatley go back again.			
01/30/15	Eric D	Roundel Motor Werks	*****	0
	Five stars as always. No better shop on the Cape of even SE Mass. Pat is the best.			
01/22/15	Tullio C	Roundel Motor Werks	*****	0
	I have been servicing my 525XI for about 1year at ROUNDEL MOTOR WERKS and have extremely pleased with the service, advice and pricing for repairs and preventive maintenance (PM) on my BMW. The owner, Patrick Martin, personally greets me each time I bring my car in to determine...			
01/18/15	William D	Roundel Motor Werks	*****	0
	Excellent Service!			
01/18/15	Susan T	Roundel Motor Werks	*****	0

	Pat Martin really knows what he is doing. He understands BMW's and can diagnose your problem. He is very professional and thorough. He also charges a very fair rate and gets the job done. He saved me thousands of dollars over the dealer and got the job done right. I will use...				
12/28/14	Joao D	Roundel Motor Werks		*****	0
	Professional and Informed service. Took time to explain and offer solutions.				
12/25/14	Frank C	Roundel Motor Werks		*****	0
	Much impressed so far with Patrick and his knowledge on BMW's. Hoping to see more BMW's in for service. Will definitely spread the word and to the Boston Chapter Roundel membership. Hoping to see a waiting area, rest room in the future and car rental or loaner availability...				
12/17/14	Kevin G	Roundel Motor Werks		*****	0
	When relocating to the Cape, I searched for someone to service my wife's 2001 530i we have owned since new. I was happy to find a specialist that was conveniently located to me. As a former auto tire and service shop owner, I drove to the shop to check it out and found a clean,...				
12/17/14	Brad H	Roundel Motor Werks		*****	0
	Fair price, great service, will be back.				
12/15/14	Merope D	Roundel Motor Werks		*****	0
	Great job!				
12/13/14	Merope D	Roundel Motor Werks		*****	0
	Great service! Pat is great mechanic, honest and thorough. Highly recommended.				
12/07/14	Alan M	Roundel Motor Werks		*****	0
	Being a mechanic 30+ years ago I can honestly say he has one of the cleanest and well organized professional auto repair shops I have ever seen. He is very knowledgeable and professional in dealing with his customers and would recommend his shop to everyone. If I had to rate...				
12/07/14	Brendan B	Roundel Motor Werks		*****	0

	Great job, good value... I'll be back again			
12/06/14	Paul M	Roundel Motor Werks	*****	0
	Incredible service and a fantastic customer experince, I highly reccomend!!!			
11/14/14	Judy L	Roundel Motor Werks	*****	0
	The Service from Patrick was awesome. He is very experienced with BMW's, very professional and he gets the job done. I was completely satisfied and impressed with his work on my car.			
11/08/14	Harlan B	Roundel Motor Werks	*****	0
	I can't say enough about my experience with Pat or recommend him highly enough,especially for BMW owners. He really went above and beyond. Showing not only his professionalism, but also his expertise and breadth of experience with BMWs across generations. I called Pat out of...			
10/29/14	Charles G	Roundel Motor Werks	*****	
	I had not been happy with the alignment and balancing efforts from my Subaru dealer. I have known Pat for years, and knowing his attention to detail, and experience it was a no-brainer to have him perform the balancing and four wheel alignment service needed. As I expected,...			
10/18/14	Charles H	Roundel Motor Werks	*****	0
	I have to admit I am a total nightmare when it comes to my cars, and generally just maintain them myself. that's was till I met Pat, now he handles everything for all of my cars. I honestly feel relived that I finally have someone I trust. thank you pat!			
10/15/14	Lois C	Roundel Motor Werks	*****	0
	Fair,honest and helpful. Resolved my vibration issue first time out. Thanks Pat			
10/11/14	Charles A	Roundel Motor Werks	*****	0
	Great service, punctual friendly and knowledgable.			
10/04/14	Christian M	Roundel Motor Werks	*****	0
	Got my car fixed in no time. 10/10			
09/24/14	Eric D	Roundel Motor Werks	*****	0

	<p>There is no better place to take your car for repairs on the Cape - foreign or domestic. Owner Pat is a real mechanic, not a "parts changer". If you need it fixed right or properly serviced to avoid future problems, he is your guy. Recommend 100%.</p>				
09/22/14	Merope D	Roundel Motor Werks		*****	0
	<p>I had my Audi A3 worked on by Pat at Roundel Motor Werks. It was the best experience I have ever had getting my car repaired. First of all, the shop is unbelievably ridiculously clean! Yes, an auto mechanics shop, hard to believe. Pat really knows his stuff and was professional,...</p>				
09/21/14	Steve H	Roundel Motor Werks		*****	0
	<p>Very happy with Pat's work. We had an emergency with our Mini when an air conditioning hose burst. We appreciated it when Pat was able to quickly fit us in his schedule. He discovered the alternator was going bad, which was likely the cause of some other intermittent issues...</p>				
09/17/14	Jill L	Roundel Motor Werks		*****	0
	<p>Pat was able to fix my MINI , something both local MINI dealerships could not do! He figured out the problem and got it fixed quickly. It 's great to have someone who can fix a MINI on the Cape.</p>				
09/15/14	Bill B	Roundel Motor Werks		*****	0
	<p>This is a great place to repair a BMW and probably any car. Patrick (the owner) is honest and knowledgeable and has all the needed equipment.</p>				
09/09/14	Bill B	Roundel Motor Werks		*****	0
	<p>Patrick is very knowledgeable and has all the right equipment to make repairs. He did a very thorough check on my BMW and fixed whatever problems had occurred in both an efficient and timely manner. I highly recommend Roundel and give it the highest rating</p>				
08/25/14	Lillian C	Roundel Motor Werks		*****	0
	<p>Our 2006 BMW 530i was fixed in the time estimated and for the amount we were quoted. The transaction was professional and timely. I will be a regular customer from now on.</p>				